

CALPERS BENEFITS AND PROGRAM ADMINISTRATION COMMITTEE  
ENTERPRISE TRANSITION MANAGEMENT WORKSHOP  
Tuesday, April 22, 2008 – CalPERS Lincoln Plaza Auditorium

**AGENDA – OPEN SESSION**

8:30 a.m. – 8:35 a.m.	<p><b>Welcome and Opening Comments</b></p> <p><i>Kurato Shimada, Chair, Benefits and Program Administration Committee</i></p> <ul style="list-style-type: none"><li>• <b>Review Agenda</b></li><li>• <b>Review Objectives</b><ul style="list-style-type: none"><li>○ Provide Opportunity for Board Involvement and Feedback</li><li>○ Provide Information on Governance (ETM &amp; PSR)</li><li>○ Identify Interdependencies Between ETM &amp; PSR</li><li>○ Change Management Methodology &amp; Best Practices</li><li>○ Provide Background on ETM Project<ul style="list-style-type: none"><li>▪ Components</li><li>▪ Schedule</li><li>▪ Budget</li></ul></li></ul></li><li>• <b>Frame the workshop session</b></li></ul>
8:35 a.m. – 9:00 a.m. Includes Q & A and Discussion	<p><i>Fred Buenrostro, CalPERS</i></p> <p><b>Introduction of Panel:</b></p> <ul style="list-style-type: none"><li>• <b>CalPERS Executive Staff</b></li><li>• <b>Accenture (PSR Consultants)</b></li><li>• <b>Expressworks/Buck/Intellinex (ETM Consultants)</b></li><li>• <b>KPMG (ETM &amp; PSR Independent Project Oversight Consultants)</b></li><li>• <b>Project Governance &amp; Steering Committees</b></li></ul>
9:00 a.m. – 9:45 a.m. Includes Q & A and Discussion	<p><b>Enterprise Transition Management</b></p> <ul style="list-style-type: none"><li>• <b>Training</b></li><li>• <b>Skill Assessment</b></li><li>• <b>Communication</b></li><li>• <b>Transition Management</b></li><li>• <b>Project Budget Review</b></li></ul>

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9:45 a.m. – 10:00 a.m.	<b>Break</b> – 15 minutes
10:00 a.m. – 11:05 a.m.  Includes Q & A and Discussion	<b>Enterprise Transition Management</b> <ul style="list-style-type: none"><li>• <b>Project Interdependencies</b></li><li>• <b>ETM Methodology</b><ul style="list-style-type: none"><li>○ Process</li><li>○ Best Practices</li></ul></li><li>• <b>PSR Organization Change Plan</b></li><li>• <b>Organization Design</b><ul style="list-style-type: none"><li>○ What Design Can do for Customer Service, Including Employers, Members &amp; CalPERS Staff</li><li>○ Phases of Organization Design (Initiation to Completion)</li></ul></li><li>• <b>Scope of Work</b></li></ul>
11:05 a.m. – 11:30 p.m.	<b>Next Steps</b> <ul style="list-style-type: none"><li>• <b>Direction from the Committee</b></li></ul> <b>Adjourn</b>